

ANNUAL REPORT TO CDNL 2011/12

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Name of Library	Austrian National Library (ANL)
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(1) General overview

Strategic planning

2011 was marked by the defining of **strategic goals** for the period 2012 – 2016. Eight workgroups developed detailed goal settings and means of implementation that were anchored in the budgetary planning. Strategic goals and milestones were formulated for the next five years on the following themes:

- Future of catalogues
- Initiatives for digitisation
- IT strategy
- Long term archiving. Access and applications
- Business models
- Scholarly research
- Web 2.0
- Full-texts search

Cooperation

Cooperation on EU projects remains as a major focus of the Library in the fields of science and research. In 2011 the project coordinated by the ANL, *EuropeanaConnect*, which has implemented the definitive technology for *Europeana*, was successfully completed, as also the projects *Europeana Version 1.0* and *EuropeanaTravel*. In the framework of *EuropeanaTravel* the contents of magazines on the subjects of travel, tourism, mobility and ethnography were digitised, as were photo collections from the Picture Archives and the Graphics Department and sound recordings from the archives of the Austrian Folksong Institute, and they were made available online via *Europeana* as well as on the website of the ANL. In addition, the ANL collaborated in 2011 on the EU project *IMPACT* (Improving Access to Text) which has the task of improving recognition of full texts (OCR) in major projects of digitising historical texts. The ANL's part of *IMPACT* was successfully rounded up by the end of the year.

In 2011 a start was made on the projects *Europeana 1914-1918*, *Scape*, *Aparsen*, *Europeana Version 2.0* and *Enumerate*. In the framework of *Europeana 1914-1918* documents (newspapers, magazines, posters, pictures, etc.) on the First World War are being digitised and made available through the website of the ANL and *Europeana*. The projects *Scape* and *Aparsen* are concerned with digital longterm preservation. *Europeana Version 2.0* contributes to the organisational and technical development of the European digital library, while *Enumerate* is concerned with questions of statistics and quantifying of digital libraries.

Quality management

In the framework of **knowledge management** there appeared in 2011 for the first time in conjunction with the yearly report an **intellectual capital report** published by the ANL.

The projected **family friendly measures** for the three-year auditing process *berufundfamilie* (profession and family) were successfully implemented in 2011. At the end of 2011 the ANL received full accreditation as a family friendly institution. As well as that, in 2011 the **health management process** with its offers to all staff members was continued.

In the field of **education and training** a comprehensive concept of professional development for all staff and leading personnel was elaborated with the Brain-Pool program (inhouse and external). Seminars and workshops with different focusses each year are offered.

Building activities

Major investments in 2011 were principally directed to starting work on the erection of the **Ludwig Wittgenstein Research Reading Room**. Then came restoration and remodelling of the entrance area to the Papyrus Museum, the installation of roller blinds in the Hall of State, and the extension of the heating capabilities in the area of the Aurum.

(2) Key facts and figures

The total **number of visitors** to the Austrian National Library moved – after the striking increase in 2010 (+ 10.2 %) – in a positive direction in 2011 also (516,042 visitors, which meant a growth of 1.4 %).

In the museums and exhibitions there was also a very significant increase in visitors in 2011 (+ 7.1 %), while the number of reading room visitors was down slightly (-3.2 %). The Hall of State showed an increase of 8.6 %, the Esperanto Museum of 29.3 %, the Globe Museum of 12.6 % and the Papyrus Museum of 10,6 % as compared with 2010, and 14% in comparison with 2009.

In 2011 the home page of the ANL registered more than 2.12 million visits, equivalent to about 62 million page viewings.

Accessions to the holdings

	2012	2011
Total holdings at 31.12	7.883.246	8,065,352
Total accessions	53,745	85,808
— to books and periodicals	38,783	49,467
Magazines and newspapers (on current subscription)	11,469	11,404
Use of reading rooms	274,686	283,791
Total of documents used	462,227	503,575
— used in reading rooms	427,975	468,636
— borrowed documents (incl. interlibrary loan)	34,252	34,939
Documents ordered by e-mail	248,683	224,156
Scholarly research and information services	8,218	9,526
Visitors (museums, exhibitions)	241,356	225,295
Guided tours	1,596	1,535
Hits on website	62,087,251	53,173,995
Online research on catalogues and databases	9,346,125	10,507,040
Total staff (full-time equivalents)	315	307

Funding

As of 31.12.2011 the Austrian National Library shows a provisional yearly deficit of € 932,793,23 (2010: yearly surplus of € 953,686,92). Fortunately that is less than the budgeted year's deficit of € 1,483,000,00. The yearly deficit is defrayed by the compulsory cover accumulated in previous years, so the Austrian National Library can produce a stable balance sheet in 2011. The capital resources on paper on the reporting date of 31.12.2011 were € 11,253,707,10 (2010: € 11,191,146,74).

Sales revenue and other operational earnings were in all € 3,173,204,24 (2010: € 3,868,619,80), and the basic compensation from the Federal government was € 23,028,000,00 (2010: 23.028.000,00). In 2011 The Austrian National Library had total expenses of € 27,341,993,80 (2009: € 26,157,667,09), of which the following were the most significant

- Payments to staff € 16,787,739,76
- Operating costs € 3,575,472,14
- Expenses for expanding the value of collections € 2,095,696,53 and
- Depreciation € 1,300,864,43

(3) Collections and Access

Digitisation of holdings

In the framework of digitisation of holdings the focus was in the area of daily newspapers (with emphasis on the daily newspapers in the area of the former crown lands of the monarchy in the period 1914-1918) and of legal texts, posters, papyri, photos and digitisation of analogue sound recordings.

Project: Austrian Books Online

In the framework of the project *Austrian Books Online* the non-copyrighted historic holdings of the ANL from the start of the 16th century to the second half of the 19th century (about 600,000 volumes) is being digitised.

In 2011 operational production (preparation of books, delivery, digitisation, recovery and checking of books) was started. In addition, software for downloading and checking of data was implemented. In 2011 about 51,000 volumes were digitised in the framework of this project; from 2012 these, including an OCR text conversion, will be available online.

Web archiving

Linking on to the first .at domain crawl in 2009 a second total domain crawl was started in 2011. By linking to the subdomains .ac.at (science/research) and .gv.at (administration/authorities) users now have about 16 terabytes of web material from Austrian webspace available for research. For media collections more than 20 media and press pages are being archived at regular intervals (hourly, daily, weekly) since 2011. In addition, purely online publications ("born digital") are being systematically collected on order.