

# UNITED STATES OF AMERICA

LIBRARY OF CONGRESS

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## ANNUAL REPORT TO CDNL 2002 – 2003

The year 2002 marked the launch of the National Digital Information Infrastructure & Preservation Program (to sort, acquire, describe and preserve electronic materials-- [http://www.digitalpreservation.gov/ndiipp/rep/rep\\_plan.html](http://www.digitalpreservation.gov/ndiipp/rep/rep_plan.html)), the second annual National Book Festival sponsored in cooperation with First Lady Laura Bush, the 25th anniversary of the Center for the Book, and documentation of the 2001 terrorist attacks on America displayed in the multimedia exhibition, "Witness and Response: September 11 Acquisitions at the Library of Congress" (<http://lcweb.loc.gov/exhibits/911/>).

In 2003, the Library continues to implement the new Integrated Library System (ILS), achieving record high production of cataloging data, and playing a leadership role in the development of the online reference service QuestionPoint, formerly the Collaborative Digital Reference Service (<http://www.loc.gov/rr/program/journey/qptran.html>).

The Library's popular, award-winning web site ([www.loc.gov](http://www.loc.gov)) contains more than 7.8 million American historical items for Congress, scholars, children and families. Through a collaborative digitization effort known as Global Gateway (previously known as International Horizons), the Library added to its web site materials highlighting the multicultural influences that have shaped the nation.

Serving Congress is the Library's highest priority. During 2002 the Congressional Research Service (CRS), along with other Library service units, delivered nearly 800,000 research responses to members of Congress and committees. The Law Library answered more than 2,000 requests from congressional users and produced 578 written reports for Congress. The Law Library also compiled several multinational, anti-terrorist studies, including a 347-page comprehensive analysis of anti-terrorist legislation, regulations and enforcement initiatives covering 24 European jurisdictions. The Copyright Office provided policy advice and technical assistance to Congress on important copyright laws and related issues, such as the Digital Millennium Copyright Act (DMCA), the setting of royalty rates for webcasting, distance education, and Copyright Arbitration Royalty Panel (CARP) reform. Additionally, the Copyright Office responded to numerous congressional inquiries about domestic and international copyright law and registration and recordation of works of authorship.

Ensuring the safety of the Library's staff, visitors, collections, facilities and computer resources is a major priority. The Library has made progress in implementation of a security enhancement plan, a multiyear program of physical security upgrades. Under one of the three major components of the plan, the Library is consolidating its two police communications centers into one state-of-the-art Police Communications Center (LCPCC) in the Thomas Jefferson Building. Construction of the LCPCC began in January 2003, with anticipated completion in June 2003. Under the second major component of the plan, the Library will expand entry and perimeter security, with a goal of completing this phase by the end of 2003. The third component was completed in 2001 with the hiring and training of 46 new police officers and police administrative personnel. The Library continues to safeguard

its information systems through implementation of technology solutions and computer security awareness training for staff. Additional firewalls have been installed while virtual private network connections, providing secure access from remote sites, have been extended locally and to the Library's overseas offices.

Apart from its continuing acquisitions activities, the Library initiated special projects to document the events of September 11. The American Folklife Center sponsored a September 11, 2001, Documentary Project that encouraged folklorists across the nation to record on audiotape the national response to the tragic events. The Library also launched a September 11 web archive in collaboration with the Internet Archive ([www.webArchivist.org](http://www.webArchivist.org)) and the Pew Internet & American Life Project. To date, the Internet Archive has collected and indexed 40,000 web sites and 500 million web pages, and received the "Site of the Year" award from Yahoo!.

The Library continues to expand its electronic services to Congress and the nation through its award winning web site. A new online monthly magazine called "WiseGuide" (<http://www.loc.gov/wiseguide/index-flash.html>) was added to point newcomers to many useful, educational resources on the site. The Library continues to provide free global access to its online public catalog (OPAC). The site recorded more than 287 million transactions in 2002. The Library has been reaching teachers and students directly since 1990 when it began its American Memory program as a pilot. Since then, the award winning American Memory Historical Collections web site (<http://memory.loc.gov>) has provided free access to millions of rich primary source items relating to the history and culture of the U.S., including presidential papers, photos, films, recordings, maps, baseball cards and manuscripts.

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