

## Annual Report to CDNL 2005 – 2006

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<b>Name of Country</b> : Slovenia
<b>Name of Library</b> : National and University Library of Slovenia
<b>Name of Chief Executive</b> : Lenart Setinc, Library Director

### Administration and Management

The Strategic Plan of the National and University Library (NUL) for the period 2004-2008 was laid down and approved. On the basis of an analysis of the library external and inner environments the mission, vision, values and goals of NUL have been defined. The efficiency indicators for library operation based on the normatively defined objectives have been set out in the Strategic Plan, too. The efficiency of the library operation will be monitored from the viewpoint of users and inner business processes, financial point of view, and the point of view of the development of library potentials. The policy for the improvement in the quality of library services and products is also specified in the Strategic Plan.

In 2004, the new library organizational structure has been established and the posts have been systematized anew. A new business information system has been introduced to provide the information for a more effective operation and decision-making. The Microsoft Business Solutions – Navision software has been chosen after a thorough analysis and consideration of the recent solutions for running and monitoring the organization operation. A new special collection was opened for the public – EU, Government and Non-Government Publications Collection.

### Acquisition and services to readers

In 2004, NUL received 386.824 items of library materials (legal deposit and acquisition), among them 100.922 items were retained in the NUL collection and 283.853 items were dispatched to other libraries entitled by law to receive legal deposit copies. The intake of materials decreased for 5%, compared to 2003, which is mainly due to the outdated legislation. Under the Legal Deposit Act, the printers must deliver 16 copies and this makes it less and less efficient every year. The complete library collection of NUL increased for 1,5%. At the end of 2004, the library collections amounted 2.419.790 items of library material.

The acquisition of electronic resources was carried out in cooperation with the consortium COSEC (Consortium of Slovenian Electronic Collections). Accordingly, the number of licenses has significantly increased (37 at the end of 2004). The remote access to these databases is available for the members of NUL. In cooperation with COSEC, access to the selected collection of e-books has also been provided for the first time.

The remote access of electronic resources is one of the most essential improvements of user services. Online ordering has been introduced for borrowing books and it is available 24h a day using OPAC. There have been more than 1 million visits of NUL website in the previous year. A new service Ask a Librarian has been established as a common project of ten Slovene libraries and the Institute of Information Science Maribor, which provides information support for the operation of the automated library system.

In circulation, there was an increase of 22% (419.151 borrowed items) and in the membership an increase of 1,5% (13.103 registered members) over the previous year. The number of information enquiries decreased for 5%, which is the result of the improved access to electronic resources and services through the Internet, whereas the information literacy of the users is developed by planned and comprehensive users' training, and users are becoming more aware now of all available information resources and the possible ways of their usage.

### The Digital Library of Slovenia

The year 2004 has been especially successful for NUL in the area of planning and developing the digital library. For the purpose of collecting and archiving the Slovene electronic publications, NUL has started to test the harvesting robot to harvest automatically the web domain, and the software to build the repository of electronic publications. The networked access to three complete collections in non-digital forms has been provided in 2004 (The Slovene Bibliography, selected old maps of the Slovene territory, old sound recordings), and the application for the retrospective collection of articles for the period 1797-1945 has been created. The metadata for 391.705

bibliographic records have been developed and 6.000 pages of different types of material were digitized. In 2004, the concept of the strategic development in this field has been defined entitled »Digital Library of Slovenia – eLib«.

### **Exhibitions**

Thirteen exhibitions, which were organized in 2004, focused on the promotion of the Slovene written cultural heritage and there were over 35.000 visitors. The most prominent exhibition was The Birth Certificate of Slovene Culture (also called »the exhibition of the century«). For the first time in history, the oldest written documents of Slovenehood have been exhibited in Slovenia in their original appearance (Freising manuscripts (972-1039), Celovec (Ratece) manuscript (1362-1390), Sticna manuscript (1428-1440), Cedad (Cernjeja) manuscript (1497)). More than 26.500 visitors have visited the exhibition in 35 days and among them was also the Swedish Royal Couple.

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