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## ANNUAL REPORT TO CDNL 2009/10

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<b>Name of Library:</b> Austrian National Library (ANL)
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### (1) General overview

By introducing extended **opening hours** on 1st July 2009 (now 72 hours per week) the Austrian National Library has taken a further step in the direction of more services for its clients. Opening up for a full day on Saturday and getting rid of the shortened summer hours of opening in the area of the Modern Library greatly improve the work conditions, most of all for the foreign researchers.

The Austrian National Library opened a new reading room in April 2010. The future **“Austriaca reading room”** offers a further 70 reading places with a modern infrastructure on two levels and so gets rid of the crush that occurred again and again in the main reading room.

The extensive conversion of reproduction services to digital media was carried further in 2009 on the basis of a new list of fees, and the production of microfilms on demand was ceased. At the beginning of 2009 automatic registration of loans in the area of local loans was introduced – that service allows readers to have a rapid overview of their orders through a personal user account, and also simplifies the processing of orders.

Two broadscale renovation projects were finished in 2009. One such project was on the historic **Augustinian reading room**, that was equipped with a modern infrastructure, its vestibule and book issue area were rearranged in a new and modern way. The other project was the general renovation of the **Map Department**. Not only were the department’s precincts and the reading room given a totally new look, but the attic area, till then unused, was adapted to give a new modern storage area.

In 2009 the Library put on a total of six **special exhibitions** that were shown in the Hall of State, in the Papyrus Museum and – a point of focus in the previous year – in Cairo and Alexandria.

In the Hall of State there was shown first of all an exhibition in spring with the title “Poland’s Historic Treasures. The National Institute Ossolineum as a Guest in Vienna”, which reflected the vicissitudes of the history of that cultural institution founded in 1817 and presented valuable holdings from its stock for the first time outside the boundaries of Poland. Central to the summer exhibition “Convergences to Remote Places. Geographic Treasures from the Austrian National Library” were cartographic treasures from the 17th century. The autumn-winter exhibition in the Hall of State was devoted to Saint Wenceslaus of Bohemia.

The Papyrus Museum put on a show that attracted a lot of attention; it concerned the first Greek poet Homer, whose epics the Iliad and the Odyssey are counted to this day as part of the general European cultural canon. In addition, a touring exhibition with the title “Texts from Early Islamic Period of Egypt. Muslims and Christians at their First Encounter” was shown in Cairo and Alexandria.

The project “**Europeana**” is also of major importance for the Austrian National Library; it is the construction of a common European cultural portal, carried out by the EU with such engagement. By the end of 2010 it should allow access to 10 million digital objects. The most important sub-project for the expansion of the Europeana portal, “Europeana Connect”, started in 2009 and is directed by the Austrian National Library. On top of that, the Austrian National Library is participating in the project “Europeana Travel”, which also started in March 2009 and will supply a million digital objects on the topic of travel and tourism for Europeana. In the project “TEL” (The European Library) important spadework for Europeana is being done; for example, half a million pages from the ANL portals ANNO (historical periodicals) and ALEX (historical legal texts) were collected in full text and made searchable via OCR.

## **(2) Legislation**

Through an amendment to the media law in March of 2009, essentially thanks to an initiative of the Austrian National Library, significant framework conditions have been created for the **long-term preservation of digital media**: online publications are henceforth included in the legally defined reach of obligatory delivery according to the media law. The Austrian National Library receives the right, by this amendment, on the one hand to collect Austrian websites or websites with reference to Austria, that is to say, to practise so-called “web harvesting”, and on the other hand the possibility of demanding selectively from media owners the delivery of individual online media and to make them accessible to the public. Hence the Austrian National Library has at its disposal a solid legal basis for a blanket coverage archiving of Austrian online publications; thereby it has taken on a totally new forward-looking task.

### (3) Key facts and figures

	2009	2008
<b>Holdings total</b>	<b>7,989,213</b>	<b>7,905,150</b>
<b>Total additions</b>	<b>88,011</b>	<b>70,158</b>
— thereof books and periodicals	43,268	43,215
<b>Magazines and newspapers (titles on permanent order)</b>	<b>11,340</b>	<b>11,273</b>
<b>Number of visits to reading rooms</b>	<b>264,237</b>	<b>263,080</b>
<b>Total of documents used</b>	<b>521,789</b>	<b>532,770</b>
— documents used in the reading rooms	478,639	489,063
— borrowed documents (incl. interlending)	43,150	43,707
<b>Documents ordered by e-mail</b>	<b>172,586</b>	<b>135,544</b>
<b>Interlending (active, processed by ANL)</b>	<b>4,905</b>	<b>5,588</b>
<b>Scientific research and information services</b>	<b>9,592</b>	<b>9,468</b>
<b>Exhibitions</b>	<b>6</b>	<b>6</b>
<b>Visitors (museums, exhibitions)</b>	<b>197,788</b>	<b>207,955</b>
<b>Hits on website</b>	<b>45,041,746</b>	<b>29,423,554</b>
<b>Online research in catalogues and databases</b>	<b>9,616,265</b>	<b>11,141,910</b>
<b>Total staff (equivalent to fulltime)</b>	<b>312</b>	<b>313</b>

#### **Funding**

Revenues earned and other income from our work were in total € 3,697,896.54 (2008: € 2,831,048.02), the basic subsidy from the federal government € 23,028,000.00 (2008: 22,478,000.00). In 2009 the Austrian National Library had total expenses of € 26,284,415.22 (2008: € 25,222,869.86)

### (4) Collections and Access

On the basis of the **amendment to the media law** of March 2009 (BGBl. I, 8/2009) the project *web archiving* for long-term archiving of the national webspace could be transferred over to the normal operations. From the middle of May till the middle of June 2009 an event harvesting was carried out on the European elections (7th June 2009). As from autumn 2009 the Austrian National Library did a crawl of the total spread of .at domains (about 900,000) for the first time. The opening up of the web archive for clients on the Library's premises will take place in spring of 2010.

In addition, the Austrian National Library sped up the collection and archiving on online publications, especially the creation of interfaces for the transmission of electronic dissertations.

The offer in the digital newspaper portal **ANNO** was considerably expanded in 2009, now having about 4.7 million pages available online. The number of users of ANNO was again increased to an average of 1,400 readers a day. In 2009 new sources were tapped, among them various regional newspapers, women's publications, and music periodicals.

Digitisation of the Austrian National Library's own holdings was concentrated on carrying forward on plan **digitisation projects** on the fliers, Bible incunabula, papyri, portraits, and photos, as well as on analogue sound recordings (protective digitisation to guard endangered originals against decay). On top of that a project was started, planned to run for four years, to digitise the entire poster holdings of the Department of Fliers, Posters, and Ex-libris. In 2009 about 14,000 posters were digitised.