



ANNUAL REPORT TO CDNL 2010

MALAYSIA : NATIONAL LIBRARY OF MALAYSIA

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1. GENERAL OVERVIEW OF RECENT MAJOR DEVELOPMENTS

The National Library of Malaysia (NLM) carried out its functions effectively and efficiently through its strategic plan outlining its vision, mission and the derived outcomes for the 5 years period with the most recent being 2009 – 2013. In the National Library of Malaysia's Strategic Plan, its vision is to be a world class leader in library development, services and leadership. The four (4) missions of NLM is to lead in library development and library services; to be a center of excellence for national heritage; to manage and provide easy access to national information resources and to inculcate reading habit among Malaysians. Another major development is the NLM's Information and Communication Technology Strategic Plan (2010-2013) which was drafted in February 2010 to serve as a guideline to ensure a more systematic planning in the implementation of ICT projects in line with the National Library of Malaysia Strategic Plan (2009-2013).

NLM is a MS ISO certified library since 1999 and NLM's was recertified as a MS ISO 9001: 2008 library in March 2010. Thus, with its multifarious functions and services, supported by high-tech facilities and well-qualified staff committed to excellence, NLM is poised to lead the nation in its pursuit of knowledge guided by the principles of 1Malaysia, People First, Performance Now.

NLM new state of the art annex building comprising of 15 floors and with a seating capacity of 950 for users was completed in June 2010 and it houses the national heritage collection which comprises the Malaysiana Collection and the Malay Manuscripts as well as the office of the Director General and Deputy Director General of NLM.

The *National Library Act 1972 (Act 80) (Include all amendments until 1 January 2006)* is currently being revised to incorporate the latest development in the field of library and librarianship and other related matters.

2. Note of the reporting library's relationship to government, citation of legislation which sets out the library's mandate, and any other legislation which directly or indirectly affects the library's operation.

NLM was established in 1966 as a unit within the National Archive of Malaysia to enforce the *Preservation of Books Act 1966* which required all publishers in Malaysia to submit two copies of books to NLM. NLM was granted the status of a full Federal Department in 1972 under the *National Library Act 1972* (Act 80) although it was still then administered by the Director- General of the Archive and National Library. In June 1977, NLM became a fully independent Federal Department with its very own Director-General. The *Preservation of Books Act 1966* was repealed and replaced with a much more effective *Deposit of Library Material Act 1986* (Act 331) in 1986 which requires all publishers in Malaysia to deposit 5 copies of printed materials and 2 copies of non-printed materials with NLM to ensure published materials to be on record and to be available for reference now and in the future. Today, NLM is a federal government department under the Ministry of Information Communication and Culture Malaysia.

3. Key facts and figures (size of major collections, number of staff, total operating budget, etc)

NLM's staff as of December 2009 stands at **505** staff of which **136** are professional staff and **367** are support staff. The total collection of NLM stands at **3,092,017** units which comprises of printed and digital materials such as CD-ROM, DVD-ROM and compact disc. **413,735** visitors from local and foreign institutions visited NLM. The total number of materials loan by users in 2009 were **370,550** units. This includes Central Loan (**335,662**), Interlibrary Loan (**592**) and Bulk Loan (**34,296**). Interlibrary Loan request can now be made online through the National Union Catalogue (NUC) Portal (<http://kik.pnm.my>). For the convenience of library users, 'Book Drop' is provided at the National Library of Malaysia premise.

The cumulative NLM membership stands at **865,330** members whereas the total membership for all types of libraries in Malaysia comprising National Library of Malaysia, public libraries, rural libraries, special libraries, private sector libraries and academic libraries stood at **7,857,943** out of a total population of 27 million people in Malaysia. The total operating budget for the year 2009 is **RM 82,386,041.00 (USD 23.5 million)**. This budget include the purchasing of books, emolumen, utilities, library supplies and services.

4. New developments in creating and building collections

Digital Initiatives

NLM embarks on numerous digital initiatives such as the development of databases and portal on local digital contents so that all libraries and Malaysians can easily access them. Among the prominent databases and portals that have been developed include the King's Portal, Malaysia Cultural Heritage Portal and the National Union Catalogue (NUC) Portal. A gateway of the National Digital Library (PERDANA) called Mylib is accessible at <http://www.mylib.com/my>

Personal / Rare/ Malay Manuscripts

NLM acquired one personal collection comprising **5,235** titles or **5,423** copies of Malaysia Laureate's Dato' A. Samad Said collection in 2009. NLM also acquired **14** titles of rare collection and **117** units of Malay Manuscripts making the cumulative total collection of Malay Manuscripts to **7,426** units.

Digitization

One of the role of NLM is to develop and maintain the national collection in order to be accessible anytime and anywhere. In line with this, NLM drafted the National Digitization Policy For Library Materials and the National Guidelines and Standards for Digitization. ([http://pnm.my/new/ dasarpnm/ DasarDigit.pdf](http://pnm.my/new/dasarpnm/ DasarDigit.pdf)). Most of the digitization projects are ongoing projects and priority is given to Malaysiana resources which includes resources that have cultural and historical values, in-house collection, malay manuscripts, conference and newspaper articles related to the National Library of Malaysia and in-house born digital official documents.

5. New developments in managing collections

Publisher Database

NLM launched the Publisher Database in 2009 to provide an efficient International Standard Book Number (ISBN) service to publishers registered with National Library of Malaysia. This database also functions as a publisher directory that can be a source of reference for publishers and the publishing industry in Malaysia. This database contains **6,370** entries on publishers in Malaysia.

Ubiquitous Library (U-Library)

Ubiquitous Library (U-Library) is a collaborative project between NLM and Malaysian Communications and Multimedia Commission (MCMC), under the National Broadband Initiative which was recently launched by the Prime Minister in March 2010. The objective of this project is to provide physical and digital access to knowledge resources anytime, anywhere and "*putting a library in every home*". The seven (7) participating libraries in the Ubiquitous Library (U-Library) pilot project include NLM, Selangor State Public Library, Negeri Sembilan State Public Library, Pahang State Library, Sawarak State Library, Kuala Lumpur Library and INTAN library. The soft launch of Ubiquitous Library (U-Library) will be held in August 2010 with the collaboration of the Malaysia Postal Department and the roll out will be in 2013.

Web archiving

Malaysia does not have a legal deposit or other legal system for Web archiving as yet. The *Deposit of Library Material Act 1986* (Act 331) does not cover aspects of web archiving since it was enacted well before the internet era. No framework or plans on the acquisition, preservation and provision of web information have been formulated in Malaysia. Any web archiving projects in Malaysia will involve agencies under the purview of the Ministry of Information Communication and Culture such as the Malaysian Communications and Multimedia Commission, the National Library of Malaysia and the National Archives.

6. New developments in providing access to collections

Universal Service Provision (USP)

The Universal Service Provision (USP) project is a project initiated by the government of Malaysia through NLM, Malaysian Commission and Multimedia Corporation and Ministry of Energy, Water and Communications, Malaysia to provide telecommunication infrastructure and easy access to Internet to libraries in the rural areas. This is to narrow the digital and knowledge divide between the urban and rural population. As of December 2009, **859** out of **1,089** rural libraries have been provided with Broadband Internet access. This service will be extended to the rest of the rural libraries in Malaysia.

e-Library

NLM provide public domain e-resources through its Mylib portal (<http://mylib.pnm.my>). Among the e-resources available are e-books, e-newspaper, e-magazines, e-catalogues and on line databases.

Union Catalogue of Malaysia

The Union Catalogue of Malaysia is a collaborative project among libraries in Malaysia. NLM hosts and manages this bibliographic and digital knowledge repository which allows access to **6 million** bibliographic records available in **101** major libraries throughout Malaysia from a single gateway via <http://www.pnm.gov.my>. The **101** libraries consists of **14** state public libraries, **20** university libraries, **48** government agency libraries, **18** academic libraries and **1** non-government library.

WiFi Zone

NLM with the cooperation of Malaysian Communication and Multimedia Commission (MCMC) launched the WiFi services on 5 December 2008. This is a value added service to the public to enable users to access Internet at anywhere and anytime in NLM. A total of 18 units of Wireless Access Point (WAP) were made available for this purpose.

“Books on the Go” Programme

NLM launched the “Books on the Go” Programme where the public will be able to register as NLM’s member and borrow books at their respective communities and offices.

7. Examples of collaboration between the reporting library and other national collecting institutions (libraries, archives and museums)

Rural Libraries Development

As of 31st December 2009, a total of **1,089** rural libraries were built throughout the country. Rural libraries in Malaysia are agents of social restructuring as they provide learning and skill support to local communities in areas such as basic skills, family learning and education to the young. Most rural libraries are involved in reading campaign programmes for young people such as story telling and reading aloud. A Rural Library Convention which was attended by about 1,200 participants from all the rural libraries in Malaysia was held in February 2009.

Workshop on Leadership Development for Senior Executive of National Libraries in Developing Countries

The Malaysian Technical Cooperation Programme (MTCP) Workshop on Leadership Development for Senior Executives of National Libraries in Developing Countries was held on 5 to 19 July 2010. Twenty (20) participants from developing countries in Asia Oceania and South Africa attended this workshop.

5th Digital Library Conference

The 5th Digital Library Conference was held from 20 to 22 July 2009 in Kuala Lumpur, Malaysia. The theme of the conference was ***Digital Malaysia: Nationwide Digital Library Development***. Among the objectives of the conference are to provide an interactive platform for librarians and ICT professionals to discuss the development of digital library; to enrich the local digital content in culture and heritage and to position the existing national digital library framework and to ensure its implementation and sustainability.

Kuala Lumpur as Capital of Islamic Culture (KLCC) 2009

The Regional Experts Meeting to Examine the Requirements for the Promotion of the Role of Centres for Collection, Registration and Restoration of Manuscripts in the Asian Member States was organized by the National Library of Malaysia in collaboration with Islamic Educational, Scientific and Cultural Organization (ISESCO), Morocco. The 2-days meeting was held on 6 – 7 October 2009 at the National Library of Malaysia as part of the celebration of Kuala Lumpur as Capital of Islamic Culture (KLCIC) for the year 2009. The experts were from ISESCO member countries that is, Egypt, Indonesia, Kazakhstan, Maldives, Malaysia and Pakistan. The meeting was also attended by ISESCO representative from Morocco.

Reading Promotion

NLM is the Secretariat for the National Reading Promotion since 1991. Among the responsibility of the Secretariat is to inculcate reading habit among Malaysians and to oversee reading promotion activities, which include the provision of book, reading activities, workshops and smart partnership with relevant agencies. The reading survey conducted in 2005 show that Malaysians, 10 years and above read an average of 8 to 12 books per year. In order to further promote reading habit among Malaysians, NLM launch two (2) reading promotion programme that is “Jauh Perjalanan Luas Pengetahuan”(Travel Far Widen Knowledge) in collaboration with the Malayan Railways Limited and book publishers and the “Door to Door Service” in collaboration with State Public Libraries and the rural libraries. The “Door to Door Service” provide brings books to be loan to the local communities such as the handicapped and elderly folks who are unable to go to the rural libraries. In 2009, 8,699 reading promotion activities were carried out throughout Malaysia to inculcate the reading habits in Malaysians. In order to further enhance the reading habit, NLM has appointed reading ambassadors Datuk Michelle Yeoh, Malaysia International Hollywood actress and Datuk Dr. Sheikh Muszaphar Shukor Al Masrie bin Sheikh Mustapha, Malaysia's first Astronaut.